



CAPRA ACCREDITATION

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CAPRA

CAPRA (Commission for the Accreditation of Parks and Recreation Agencies) **accreditation** is the only national **accreditation** for park and recreation agencies, and is a measure of an agency's overall quality of operation, management and service to the community.



Benefits of CAPRA Accreditation

BENEFITS FOR THE PUBLIC

- Assurance and validation of well-administered services in accord with approved professional practices
- External recognition of a quality governmental service
- Holds an agency accountable to the public and ensures responsiveness to meet their needs
- Improves customer and quality services

BENEFITS FOR THE AGENCY

- Increased efficiency and evidence of accountability
- Identifies areas for improvement by comparing an agency against national standards of best practice
- Creates an environment for regular review of operations, policies and procedures, and promotes continual improvement
- Forces written documentation of policies and procedures

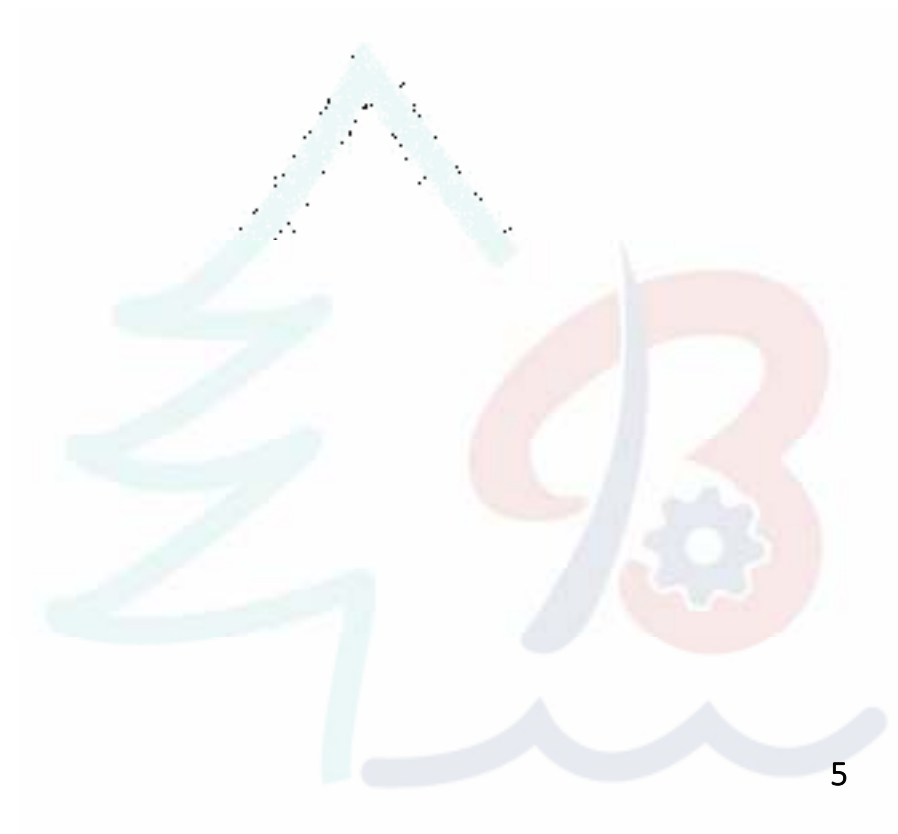
How to Achieve CAPRA

- 151 Standards
 - 36 Fundamental Standards
 - 103 of the 114 non-fundamental standards (90%)



Standards

- ❁ Agency Authority Role and Responsibility
- ❁ Planning
- ❁ Organization and Administration
- ❁ Human Resources
- ❁ Financial Management
- ❁ Programs and Services Management
- ❁ Facility and Land Use Management
- ❁ Public Safety Law Enforcement and Security
- ❁ Risk Management
- ❁ Evaluation Assessment and Research



Methodology



The Timeline

- ❁ **Spring/Summer 2022** - Develop a self-assessment report and prepares associated documents using CAPRA standards
- ❁ **Fall 2022** - Submit Application for Accreditation
- ❁ **Fall 2022** - Schedule a site visit with Commission reviewers (6 months in advance)
- ❁ **Spring 2023** - Visitation team conducts its onsite review and submits a written report on its findings
- ❁ **Fall 2023** - Hearing is held at the annual NRPA Conference in the Fall
- ❁ **Fall 2023** - CAPRA is awarded at the NRPA Annual Conference

