

51 High Street, Bristol, CT 06010 | 860-584-6160 | Parksandrecreation@bristolct.gov

Bus Trips Frequently Asked Questions (FAQs)

Q Will there be alcohol on this trip?

A While alcohol will not be supplied, participants are welcome to bring their own (BYOB). Please be mindful of those not 21 on this trip. Unruly behavior is not acceptable nor are we held liable for such behavior.

Q Can I bring my child on this trip?

A Yes! This trip is kid-friendly. There will be games on the bus which keeps the kids engaged during the ride. All children under the age of 18 must be accompanied by an adult.

Q Will there be a representative on the trip?

A Yes! There will be a representative from All Star Tour/MyFunBus as well as a Bristol Parks, Recreation, Youth and Community Services (BPRYCS) staff on this trip. Please note, these representatives are not tour guides. Contact information will be given out on the bus as we drive to the destination.

Q Can I bring food on the bus?

A Yes! Food and drinks are allowed on the bus!

Q Can I request a seat up front?

A Yes! We will do our best to accommodate your needs. Please call 860-584-6160 upon registration to request a seat up front.

Q What is the cancellation policy?

A No refund or credit will be given if you cancel within 7 days (one week) of your trip. We reserve the right to cancel a trip if the minimum requirement of people has not been met. In the event that we cancel a trip, all payments will be refunded.

Q What if there is rain?

A This trip will be held rain or shine. In the event that MyFunBus cancels the trip, all payments will be refunded.

Q What if I am running late?

- A Unfortunately, due to the time constraints of our bus trips, we are not able to wait for customers for more than five minutes. A refund will not be given in the event you miss the bus.
- Q Is a tip included in my registration fee?
 - A No. Gratuity is not included in the bus trip fee. Please contribute what you wish.

Q What if I have a question that has not been answered on this list?

A Please call our main office 860-584-6160 with any questions or comments. Our Recreation Supervisor, Amry Shelby, or Recreation Program Assistant, Madison Fostervold, will be able to help answer any questions about this trip!

To learn more about the City of Bristol's Parks, Recreation, Youth & Community Services Department; visit us at <u>www.Bristolrec.com</u> Join the conversation @BristolCTParksandRecreation on Facebook & @bristolctparksrecservices on Instagram